

Reopening procedures

To make our dining and stopover experience as safe and comfortable as possible, we have reflected on how we do things to enable us to comply with industry guidelines for the Hospitality sector.

From the 10th July dinner will be served for residents only, to enable us to maintain physical distancing guidance. We will reopen for lunch from Friday 17th July for both resident and non resident diners.

At the moment, we are offering two night stays so that we can meet the deep cleaning/sanitisation procedures required. It may be that single night accommodation becomes available, and we will release these rooms on our bookings page a couple of weeks in advance.

Prior to arrival, we will forward guests information regarding their stay. We will retain our relaxed cancellation policy, ie. Defer your booking or refund deposits. So please, if you are displaying any of the Covid-19 symptoms, or feeling unwell, postpone your visit. Check-in and Check-out procedures will be contactless where possible.

We will receive guests between 16:00 and 18:00 and if you can provide an approximate arrival time, that would be appreciated. Please don't be too concerned if you're running late, our aim is simply to avoid congestion in our reception area.

For the moment, our public lounges and wash rooms will remain closed. We request that residents use their room facilities.

Our room rates are inclusive of our four course dinner menu, highlighting the best seasonal produce and will change daily. We will also offer our eight course Taste Cumbria menu with a £20 supplement. Menus and wine list will be available on our web site, and will include paired wines and recommended wines.

As for dinner, guests will be asked to pre-book a breakfast slot on arrival to avoid congested timings.

We will undertake increased cleaning schedules in public areas. To maintain guest and staff safety, rooms will not be serviced during your stay. Simply let us know of any requirements you have.

We are confident that our unique forest location and the small scale of our business will provide a safe and relaxing visit, along with some great food. We very much look forward to welcoming you to 'The Cottage'.