

Covid Safety Measures

Following the latest announcement by the Government we will move forward cautiously from 19th July. For the moment we will maintain many of our current Covid safety measures.

- Every Team member has been trained in Covid Safe procedures and practices and are health screened on arrival before they commence work.
- Staff will wear face masks only where 2m physical distancing is not possible e.g. serving your meals/drinks. NB: the wearing of face masks by guests will be at their discretion. However, when moving through enclosed areas of the hotel e.g stairs & corridor to bedrooms we request guests wear masks in consideration of others.
- Regular enhanced cleaning schedules and sanitisation of high touch areas will continue throughout the day using hospital grade disinfectants. Hand sanitising points are available throughout the property. At the moment, Resident bedrooms will not be serviced during your stay. This will be monitored and reviewed over the next few weeks. Extra in room supplies will be provided and we will be pleased to replace towels/ milk/water etc on request.
- We will continue to offer two night stays so that we can meet the deep cleaning /sanitisation procedures required between bookings. Single nights do however become available, and will also be bookable online.
- Our room rates are inclusive of our dinner menu, highlighting the best seasonal produce and will change daily. We also offer our Taste Cumbria menu with a £30 supplement per person for this.
- Prior to arrival for a stay or a meal with us, we will forward guests information about our Covid Safety measures. **If you are displaying any of the Covid-19 symptoms, or feeling unwell please postpone your visit. We are maintaining our relaxed Covid cancellation policy, ie. defer your booking or refund deposits.**
- For the moment the Restaurant will continue to operate at reduced capacity with tables at a safe distance.
- Our lounges will remain in use for Resident guests only with chosen designated seating for the duration of their stay. We do please request that Residents use their own in-room bathroom facilities. Wash rooms on the ground floor are designated for non-residents.
- Menus and wine list are available on our web site. As usual we will be pleased to adjust the menus for most dietary requirements, with advance notice, and we will do our best to accommodate. We are not however able to adjust for complex dietary needs including dairy intolerance. Please call to discuss.
- Contactless means for payment will be used where possible e.g. Applepay or payment can be 'keyed in' with before & after sanitising of the terminal.

Our goal is to offer guests the warmest of welcomes, in a safe and responsible manner.

We are confident that our unique forest location and the small scale of our business will provide a safe and relaxing visit, along with some great food. We very much look forward to welcoming you to The Cottage.

With our very best wishes
Kath, Liam, Monika, Ben & Team